

We take a lot of effort in making sure that our customers receive products in good condition. In case they have received a mal-functioning product they can ask for a replacement by returning the original product.

zeroinfy team will do its best to ship the products to customers within a time-bound manner, usually 7 days from the day of the order. In case our shipment is delayed beyond two weeks after the placement of the order due to unavoidable circumstances, and the customer is not able to wait any longer, they can cancel the order and the paid amount will be refunded.

If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of Payment Gateway Name payments refund will be made to the same account.